

Substitute for form 1449/PTO				<b>Complete if Known</b>	
				<b>Application Number</b>	09/858,122
				<b>Filing Date</b>	May 15, 2001
				<b>First Named Inventor</b>	Katz, Steven Bruce
				Art Unit	3623
				Examiner Name	Nadja N. Chong Cruz
Sheet	1	of	3	Attorney Docket Number	021756-050600US

<b>U.S. PATENT DOCUMENTS</b>					
Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number Kind Code <sup>2</sup> ( <i>if known</i> )			
AA	US-6,282,656 B1		08-28-2001	Wang	
AB	US-6,029,150 A		02-22-2000	Kravitz	
AC	US-5,848,393 A		12-08-1998	Goodridge et al.	
AD	US-5,712,889 A		01-27-1998	Lanzara et al.	
AE	US-5,521,813 A		05-28-1996	Fox et al.	
AF	US-6,363, 359 B1		03-26-2002	Gronemeyer et al.	
AG	US-2003/0033179 A1		02-13-2003	Katz et al.	
AH	US-2002/0178077 A1		11-28-2002	Katz et al.	
AI	US-2002/0138316 A1		09-26-2002	Katz et al.	

<b>FOREIGN PATENT DOCUMENTS</b>					
Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Country Code <sup>3</sup> Number <sup>4</sup> Kind Code <sup>5</sup> ( <i>if known</i> )			
					<input type="checkbox"/> T <sup>6</sup>

<b>NON PATENT LITERATURE DOCUMENTS</b>					
Examiner Initials *	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			T <sup>6</sup>
	AJ	Final Office Action for US Application Number 09/927,975 mailed on December 6, 2005; pages. (Copy available to the Examiner via PAIR).			<input type="checkbox"/>
	AK	Non-Final Office Action for US Application Number 09/866,115 mailed on March 10, 2004; 7 pages. (Copy available to the Examiner via PAIR).			<input type="checkbox"/>

Examiner Signature	Date Considered
--------------------	-----------------

<sup>1</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>2</sup> Applicant's unique citation designation number (optional). <sup>3</sup> See Kind Codes of U.S. Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>4</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>5</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>6</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

Client Reference No.: OID-2007-520-01

62816624 v1

Substitute for form 1449/PTO				<b><i>Complete if Known</i></b>	
				<b>Application Number</b>	09/858,122
				<b>Filing Date</b>	May 15, 2001
				<b>First Named Inventor</b>	Katz, Steven Bruce
				Art Unit	3623
				Examiner Name	Nadja N. Chong Cruz
Sheet	2	of	3	Attorney Docket Number	021756-050600US

<b>NON PATENT LITERATURE DOCUMENTS</b>					
Examiner Initials *	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			T <sup>6</sup>
	AL	Final Office Action for US Application Number 09/866,115 mailed on September 8, 2004; 7 pages. (Copy available to the Examiner via PAIR).			<input type="checkbox"/>
	AM	Non-Final Office Action for US Application Number 09/815,927 mailed on February 1, 2005; 31 pages. (Copy available to the Examiner via PAIR).			<input type="checkbox"/>
	AN	Examiner Interview Summary for US Application Number 09/815,927 mailed on September 23, 2005; 2 pages. (Copy available to the Examiner via PAIR).			<input type="checkbox"/>
	AO	“A far-reaching impact - Microsoft Windows NT gains favor with supervisory-control vendors, users,” Manufacturing Systems.com, July 1996, 100-102, 104, and 106 pages.			<input type="checkbox"/>
	AP	Aspect solutions for design, procurement & operations” Aspect 1997 Annual Report-Solutions, downloaded from <a href="http://web.archive.org/web/20000425022352/http://www.aspectdv.com/Annualreports/ar97/dpo.html">http://web.archive.org/web/20000425022352/http://www.aspectdv.com/Annualreports/ar97/dpo.html</a> , printed on August 9, 2010, 7 pages.			<input type="checkbox"/>
	AQ	“Aspect CSM: The only one-stop solution” Aspect 1997 Annual Report –CSM Solution, downloaded from <a href="http://web.archive.org/web/20000606032117/http://www.aspectdv.com/Annualreports/ar97/csm.html">http://web.archive.org/web/20000606032117/http://www.aspectdv.com/Annualreports/ar97/csm.html</a> , printed on August 9, 2010, 3 pages.			<input type="checkbox"/>
	AR	“Buyer Frequently Asked Questions,” Suppliermarket.com-About the Marketplace-Buyer: downloaded from <a href="http://web.archive.org/web/20000620133552/www.suppliermarket.com/public/about/faq_buyer.html">http://web.archive.org/web/20000620133552/www.suppliermarket.com/public/about/faq_buyer.html</a> , printed on August 9, 2010, 4 pages.			<input type="checkbox"/>
	AS	“Gensym Is the Intelligent Choice,” Upside, September 1996, page 102.			<input type="checkbox"/>
	AT	“Gensym introduces G2 WebMiner for accessing and reasoning about data from the World Wide Web,” Business Wire, May 15, 1996, Business Wire, Inc, Cambridge Massachusetts; 2 pages.			<input type="checkbox"/>

Examiner Signature		Date Considered	
--------------------	--	-----------------	--

<sup>1</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>2</sup> Applicant's unique citation designation number (optional). <sup>3</sup> See Kind Codes of U.S. Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>4</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>5</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>6</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

Client Reference No.: OID-2007-520-01

62816624 v1

Substitute for form 1449/PTO				<b><i>Complete if Known</i></b>	
				<b>Application Number</b>	09/858,122
				<b>Filing Date</b>	May 15, 2001
				<b>First Named Inventor</b>	Katz, Steven Bruce
				Art Unit	3623
				Examiner Name	Nadja N. Chong Cruz
Sheet	3	of	3	Attorney Docket Number	021756-050600US

<b>NON PATENT LITERATURE DOCUMENTS</b>					
Examiner Initials *	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.			T <sup>6</sup>
	AU	“it’s about enterprise systems that deliver,” Aspect 1997 Annual Report - CIO Perspective, downloaded from <a href="http://web.archive.org/web/20001031015635/">http://web.archive.org/web/20001031015635/</a> <a href="http://www.aspectdv.com/Annualreports/ar97/cio.html">http://www.aspectdv.com/Annualreports/ar97/cio.html</a> , printed on August 9, 2010, 2 pages.			<input type="checkbox"/>
	AV	“Ingersoll-Rand paves the way for saving with CMS,” Aspect 1997 Annual Report-Customer Focus Ingersoll Rand, downloaded from <a href="http://web.archive.org/web/20000607141115/">http://web.archive.org/web/20000607141115/</a> <a href="http://www.aspectdv.com/Annualreports/ar97/irand.html">http://www.aspectdv.com/Annualreports/ar97/irand.html</a> , printed on August 9, 2010, 1 page.			<input type="checkbox"/>
	AW	“it’s about reducing product cost,” Aspect 1997 Annual Report – CPO Perspective, downloaded from <a href="http://web.archive.org/web/20001031015635/">http://web.archive.org/web/20001031015635/</a> <a href="http://www.aspectdv.com/Annualreports/ar97/cio.html">http://www.aspectdv.com/Annualreports/ar97/cio.html</a> , on August 9, 2010, 2 pages.			<input type="checkbox"/>
	AX	“it’s about slashing the design cycle,” Aspect 1997 Annual Report – CPO Perspective, downloaded from <a href="http://web.archive.org/web/20000606100850/">http://web.archive.org/web/20000606100850/</a> <a href="http://www.aspectdv.com/Annualreports/ar97/cto.html">http://www.aspectdv.com/Annualreports/ar97/cto.html</a> , on August 9, 2010, 2 pages.			<input type="checkbox"/>
	AY	PARKER, “Too much information? Web-based tools help managers cope,” Manufacturing System.com, September 1996, 16 and 18 pages.			<input type="checkbox"/>

Examiner Signature	Date Considered
--------------------	-----------------

<sup>1</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. <sup>2</sup> Applicant's unique citation designation number (optional). <sup>3</sup> See Kind Codes of U.S. Patent Documents at [www.uspto.gov](http://www.uspto.gov) or MPEP 901.04. <sup>4</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>5</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>6</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. <sup>6</sup> Applicant is to place a check mark here if English language Translation is attached.

Client Reference No.: OID-2007-520-01

62816624 v1